

GUELPH POLICE SERVICE

2024

# Annual Report





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ACCESSIBLE FORMAT AVAILABLE BY CONTACTING THE MEDIA UNIT AT  
519-824-1212 EXTENSION 7190 OR TTY 519-824-1466



The image is a composite. The top portion features a dark red background with white text. The bottom portion is a photograph of a park. In the center of the photograph is a circular stone fire pit with a black metal dome on top. Several large, grey boulders are scattered around the fire pit on a green lawn. A paved path leads from the bottom right towards the fire pit. In the background, there are trees with green leaves.

## Territorial Acknowledgement

Let us take time to reflect on our privilege to live and work in Guelph, a city built over rich Indigenous histories. We are guests here, and we should reflect upon the responsibility to care for this land, the people who live here today, and the generations to come. If our actions today can move us towards reconciliation, we should take pause and make those decisions with intention and gratitude.

This place we call Guelph has served as traditional lands and a place of refuge for many peoples over time, but more specifically the Attiwonderonk, and the Haudenosaunee. This land is held as the treaty lands and territory with the Mississaugas of the Credit First Nation. Guelph lies directly adjacent to the Haldimand Tract and is part of a long-established traditional hunting ground for the Six Nations of the Grand River. Many First Nations, Inuit, and Métis peoples who have come from across Turtle Island call Guelph home today.



# YOUR POLICE SERVICE

## OUR MISSION

Through partnerships, we are dedicated to enhancing the quality of life and ensuring the safety of all who live, work, and play in our safe and diverse community.

## OUR VISION

To contribute to the positive growth and development of our members and our community by providing leadership and innovative policing that is effective, efficient, economical, and environmentally responsible.

## OUR VALUES

Pride in ourselves, our work, and our community.  
Service with compassion and accountability.  
Trust shared through integrity and mutual respect.

PRIDE  SERVICE  TRUST



# A Letter from the Chief of Police and Board Chair

We are proud to present the 2024 Annual Report of the Guelph Police Service, a reflection of our continued commitment to public safety, community well-being, and transparency in our operations. This report highlights our achievements of the past year, as well as our ongoing work to improve the safety of all Guelph residents.



One of the most significant successes of 2024 has been the continued reduction in the overall crime rate, particularly in property crimes. Through diligent work and strategic policing, we have seen a marked decline in incidents such as theft, break-and-enter and mischief. This progress is a testament to the effectiveness of our community policing initiatives, the hard work of our dedicated officers, and the collaborative efforts of our community partners.

While we celebrate these gains, we must acknowledge there are concerning trends, particularly in relation to crimes against the person. We are committed to addressing this trend and will continue to develop collaborative and effective responses. This will include proactive strategies to reduce violence and enhance public safety, including a commitment to greater collaboration with social services, community organizations, and other key partners.

Our service remains deeply committed to combating intimate partner violence and human trafficking, two critical issues that affect many individuals in our community. In 2024, we introduced new initiatives aimed at providing greater support for victims, raising awareness, and ensuring that offenders are held accountable. The establishment of specialized teams and partnerships with support agencies has allowed us to respond more effectively and provide a more comprehensive approach to these crimes. We also recognize that addressing these complex issues requires a whole-community approach. As such, we continue to work closely with organizations that provide services to victims of violence and human trafficking, strengthening our collective ability to prevent harm and offer support.

A key initiative launched this year is the Community Safety Operations Centre (CSOC), which serves as a hub for innovative and coordinated responses to public safety concerns. The CSOC integrates our resources and technology to enhance situational awareness, facilitate rapid responses to incidents, and improve overall service delivery. By leveraging data and advanced technologies, the CSOC is a powerful tool that strengthens our ability to anticipate and address emerging risks, ensuring that we remain agile and responsive to the needs of our community.

We recognize that building trust and fostering strong relationships with the community is paramount. In 2024, we continued our focus on community engagement through various programs, public forums, and outreach initiatives. These efforts are designed to ensure that we listen to the voices of our residents, understand their concerns, and work together to address public safety challenges. We are also committed to supporting our police service members through continuous training and development, ensuring they have the tools, knowledge, and skills necessary to serve the community with professionalism, compassion, and integrity.

As we move forward, we remain resolute in our dedication to making Guelph the safest and healthiest city possible. Working together with our community, we will continue to build on the progress made to ensure Guelph remains a place where everyone can thrive.

Thank you for your continued trust and partnership.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Peter McSherry'.

Peter McSherry, Chair

A handwritten signature in blue ink, appearing to read 'Gord Cobey'.

Gord Cobey, Chief



# ORGANIZATIONAL STRUCTURE

Guelph Police Service Board

Chief of Police

Deputy Chief of Operations

Deputy Chief of Administration

Legal Services

Access to Information

Research and Development

Inspector of Executive Services

Executive Office

Professional Development & Recruiting

Public Information

Professional Standards

Inspector of Neighbourhood Services Patrol

Platoon A

Platoon B

Platoon C

Platoon D

Inspector of Neighbourhood Services Field Support

Canine

Community Safety Operations Centre

Critical Incident Response Team

Emergency Management

Labour Relations

Tactics and Rescue

Traffic

Youth and Community Services

Inspector of Investigative Services

Break Enter and Auto Theft

Crime Analysis

Drug Enforcement

Forensic Identification and Technological Crimes

Fraud

General Investigations, Special Projects and Hate Crime

Intelligence

Intimate Partner Violence/Human Trafficking

Major Crime

Special Victims and Internet Child Exploitation

Inspector of Administrative Services

Communications

Court Services

Facilities

Fleet/Custodial

Property and Firearms

Manager, Data Services

Customer Service

Data Services

Manager, HR and Occupational Health, Safety and Wellness

Civilian Recruitment

Disability Management

Health and Safety

Human Resources

Payroll and Benefits

Wellness

Manager of Financial Services

Financial Services

Materials Management

Manager of Information Systems

Forensics Video Unit

Information System Services



# COMMUNITY ENGAGEMENT IN 2024



## Buy and Sell Safe Zone

With the rise in online fraud, the Guelph Police Service created a Buy and Sell Zone on Fountain Street to provide a secure space for citizens to exchange merchandise. The area is under video surveillance, though it is not monitored and the Service does not assume liability.



## GPS Family Fun Day

In May 2024, the Guelph Police Service hosted a Family Fun Day that coincided with Police Week. The event welcomed over 400 community members who engaged with various units, and enjoyed K9 demonstrations, face painting, and more.



## Pre-Charge Diversion Program

This program focuses on restorative justice and using relationships with community organizations to address minor offences, rather than entering the criminal justice system. The program helps youth and adult offenders access the community programs and resources they require.

## Women in Policing Symposium

The Guelph Police Service proudly hosted its Women in Policing Symposium in May, an inspiring evening dedicated to celebrating and empowering women in law enforcement. The event brought together officers, civilian professionals, and community members to share experiences, promote mentorship, and explore pathways into policing. The event successfully connected potential applicants with current members, fostering the Service's commitment to equity and representation while showcasing the Service's support for women in policing.

## Recruiting Initiatives

In 2024, the Guelph Police Service launched the Recruiter's Corner - a new virtual outreach platform designed to connect members of the public with recruiting officers for personalized guidance on policing careers. Led by our Professional Development and Recruiting Unit, the initiative hosted 39 virtual sessions throughout the year, offering insights into the application process and career pathways. The Service also ran seven pre-application fitness testing events, supporting 52 prospective applicants in preparing for the physical demands of policing.

## Community Policing Webpage

The Guelph Police Service's Community Policing page on our website promotes the value of community engagement. One key feature allows residents to request an officer to attend local events. In 2024, we received 62 requests through the portal, and we were able to attend and build positive connects throughout the community.



# COMMUNITY ENGAGEMENT IN 2024



## Community Police Academies

In 2024, the Guelph Police Service hosted three Police Academies. Two were open to the public and welcomed a combined 57 participants for a six-week program at the Guelph Police Service Headquarters. The third was a four-week session for children of the Canadian Arab Women's society members. All three were highly successful, with strong feedback and demand for future sessions.



## Community Events

The Guelph Police Service remains committed to meaningful engagement through both in-person and virtual events. In the past year, we participated in over 45 community events, including the Special Olympics Torch Run, Coffee with a Cop, Tim Hortons Camp Day, Dairy Queen Ice Cream Ticket Campaign, Sirens for Life, Cops and Kids Christmas, Guelph and District Multicultural Festival, and more.



## Certificate of Appreciation

The Community Policing Committee Certificate of Appreciation program continued to recognize community members who go above and beyond to help keep Guelph safe. Officers can nominate individuals, and if the criteria are met, a certificate is awarded and delivered.

## Youth in Policing Initiative

Funded in part by the Ministry of Children and Youth Services, the Youth in Policing Program offers Guelph high school students an eight-week summer experience focused on education, community leadership, and policing. Coordinated by the Youth and Community Services Unit, the 2024 cohort included six students from local high schools who began their placements on July 2. The program continues to strengthen youth engagement and foster future community leaders through hands-on learning and mentorship.

## Media Initiatives

The Media Unit led all external communications for the Service, issuing around 350 media releases- including daily updates, major incident reports, and proactive crime trend alerts. Social media engagement grew by nearly 3,000 new followers across X, Instagram, and Facebook, reaching over 67,000 people and generating approximately 3.9 million views. The team also launched the [Moving Forward Together documentary series](#) with BNR Media Group and partnered with the Guelph Storm to air commercials during games.

## Crime Prevention Through Environmental Design (CPTED)

The CPTED program helps prevent crime by assessing the environment around homes and businesses. Officers offer this service following property-related reports or by request through our website. In 2024, we connected with 36 community members regarding our CPTED program.



# ENVIRONMENTAL INITIATIVES



## E-BIKES

The Guelph Police Service has recently expanded its electric fleet by introducing e-bikes, marking a significant step toward sustainable and agile policing. Officers began patrolling on six newly acquired e-bikes, with several officers already trained and more undergoing certification. These pedal-assist bikes, weighing 65 lbs and equipped with sirens, lights, and air horns, allow officers to respond more efficiently—especially in areas inaccessible to cruisers, such as parks and trails. The e-bikes enhance public engagement, as their presence often sparks curiosity and conversation. The initiative aligns with the Service's broader goals of operational efficiency and environmental responsibility.

This transition reflects a thoughtful integration of technology into community policing, improving both response capability and visibility in Guelph's urban and green spaces.

## FLEET

The Guelph Police Service was the first in Ontario to fully commit to a marked hybrid cruiser fleet—an innovative step toward policing that is effective, efficient, economical, and environmentally responsible. These improvements are especially important as the Service continues to grow, ensuring alignment with the City of Guelph's broader goal of becoming a Net Zero Carbon Community by 2050. The initiative not only enhances operational efficiency but also demonstrates a strong commitment to sustainability.



**Did you Know?** This transition has resulted in a 25% reduction in fuel consumption and a 30% decrease in maintenance costs, while significantly reducing the Service's carbon footprint.



# 2024 PROVINCIAL GRANTS



\*In partnership with the City of Guelph



# TOP CALLS FOR SERVICE

1

Compassionate to Locate  
3,654

2

Suspicious Person  
2,327

3

Unwanted Person  
2,195

4

Bylaw Complaint  
2,047

5

Mentally Ill Person  
1,990

79,970

Total Calls for Service 2024

September  
Busiest Month

Friday

Busiest Day of the Week

?

Did you Know? In 2024, our Communications Unit answered a total of 125,163 calls, including 9-1-1 and non-emergency calls.





# SERVICE QUALITY

	2023	2024	% Variance
<b>Priority 1 Calls for Service</b>			
Number of Priority 1 Calls for Service*	964	1,049	8.8%
Median Response Time, Priority 1 Calls (minutes:seconds)	6:15	6:38	6.1%
<b>Use of Force</b>			
Number of Incidents	107	89	-16.8%
Levels of Force Used	184	150	-18.5%
<b>Public Complaints</b>			
Total Complaints	67	54	-19.4%
<b>Public Complaints - Resolutions**</b>			
Withdrawn	9	3	-66.7%
Unsubstantiated	12	6	-50.0%
Early Resolution	4	6	50.0%
Informal Discipline	1	1	0.0%
Misconduct Hearing	0	0	-
Not Proceeded to Investigation	35	38	8.6%
Terminated by OIPRD/LECA	1	0	-100.0%
OCCPS/OIPRD Appeals	2	4	100.0%
Decisions Upheld	2	3	50.0%
<b>Street Checks (i.e. Regulated Interactions)</b>			
Attempted Collections	2	3	50.0%
Joint Forces Operations and Internal Task Forces***	0	0	-
Projects Resulting in Charges	0	0	-
<b>Legal Services</b>			
Freedom of Information (FOI) Requests Processed	519	461	-11.2%
<b>Data Services</b>			
Number of Record Checks	11,349	11,182	-1.5%
Volunteer Clearance	4,383	3,346	-23.7%
Non-Volunteer Clearance	6,966	7,836	12.5%

\*figures different from previous reports due to differing calculation methods;  
only calls for which a response time was available included in calculations

\*\*not all complaints within a year may have been resolved that year

\*\*\*changes in definitions of Joint Force Operations and Internal Task Forces  
make year to year comparisons unavailable



# FINANCIAL INDICATORS

Human Resources	2023	2024
Population, City of Guelph	153,690*	159,009*
Authorized Personnel (FTEs)	342.4	350.4
Actual Personnel (FTEs)	335	347
Authorized Police Officers (FTEs)	223.5	229.5
Police Officer: Population Ratio (Actual Constables, Sergeants and Staff Sergeants)	1:710	1:718
Authorized Constables	180	183
Actual Constables	179	182
Overtime	2023	2024
Overtime (hours)	43,701	36,521
Overtime per Member (hours)	131	105
Overtime Paid (hours)	34,314	28,588
Overtime Paid (%)	79	78
Cost of Overtime Paid (\$)	\$1,851,077	\$1,532,144

Sick Time/Injury on Duty	2023	2024
Sick Time (hours)	20,751	20,896
Sick Time per Member (FTEs) (hours)	62	60
Injured on Duty (hours)	17,821	10,597
Injured on Duty per Member (FTEs) (hours)	53	31
Selected Cost Recovery	2023	2024
Alarm Fees	\$97,109	\$113,272
Police Record Checks	\$394,770	\$451,056
Financial and Material Resources	2023	2024
Net Approved Budget	\$57,269,170	\$61,399,520
Net Operating Expenditures	\$57,232,429	\$61,154,449
Policing Cost per Capita (Approved Budget)	\$373	\$386

\*Estimate derived from Statistics Canada figures



Authorized and Actual Personnel	2023		2024	
	Authorized	Actual	Authorized	Actual
Police Complement – Total	223.5	224.5	229.5	229.5
Chief of Police	1	1	1	1
Deputy Chief of Police	2	2	2	2
Inspectors	5	5	5	5
Staff Sergeants	10.5	10.5	10.5	10.5
Sergeants	25	27	28	29
Constables	180	179	183	182
Civilian Complement – Total	118.9	110.5	120.9	117.5
Senior Leadership/ Administration	11	9	11	11
Special Constables - Courts & Custody	19.7	20	19.7	19
Maintenance and Fleet	7	7	7	7
Communications, Data Services, & Other Civilian	81.2	74.5	83.2	80.5
TOTAL (FTEs)	342.4	335	350.4	347



# Moving Forward Together

The Guelph Police Service (GPS) is actively seeking dedicated individuals to join its ranks as police officers.

Currently, the GPS is accepting applications for the positions of New Constables and Experienced Officers. The recruitment process is comprehensive, involving multiple stages including interviews, fitness evaluations, psychological assessments, and thorough background checks.

The GPS also offers a variety of rewarding civilian opportunities. Civilian members play a vital role in helping GPS serve the community safely.

For those ready to apply, the application process is available online, and further information can be found on the GPS Careers page. Visit [guelphpolice.ca](http://guelphpolice.ca) to learn more.



**APPLY NOW**

The GPS is committed to equitable treatment and aims to attract individuals of all backgrounds to consider a career in policing.



G U E L P H   P O L I C E   S E R V I C E



# COMMUNITY SAFETY OPERATIONS CENTRE

The Guelph Police Service has worked to support our downtown for several years through various strategies. A public survey showing concern about downtown safety led to the creation of the Community Safety Operations Centre (CSOC), funded by a Provincial grant.

Our CSOC is a multifaceted unit that improves community safety through innovative software that allows officers to respond to calls both in-person and via video feeds. When a call is created within a camera boundary, our CSOC officers assist frontline officers using video, helping with investigations including traffic collisions, drug cases, and serious assaults. The video has significantly decreased the time between incident and suspect identification.

The CSOC also diverts non-emergency calls by having community members fill out an online form, which an officer reviews to initiate an investigation. This process frees up frontline officers for emergency calls and reduces citizen wait times.

The Community Safety Operations Centre began operating in May of 2024 and has made a significant positive impact on community safety and member wellbeing.

**Did you Know? Since its inception, our CSOC calls average approximately 10 minutes in duration, reflecting efficient issue resolution and streamlined communication.**



Calls for Service

7,820

Assist Citizen

5,084

Shoplifting

590

Found Property

399

Break & Enter

27

Stolen Vehicles

152

Missing Persons

145

Criminal Charges

140

Videos Uploaded

297



# ONLINE REPORTING



## Benefits of Online Reporting

Online reporting makes it easier for members of the Guelph community to share information about non-urgent incidents from anywhere, at any time.

It's a secure and efficient alternative that supports public safety by helping the Guelph Police Service identify trends and direct resources where they're needed most.

**24/7  
ACCESS**

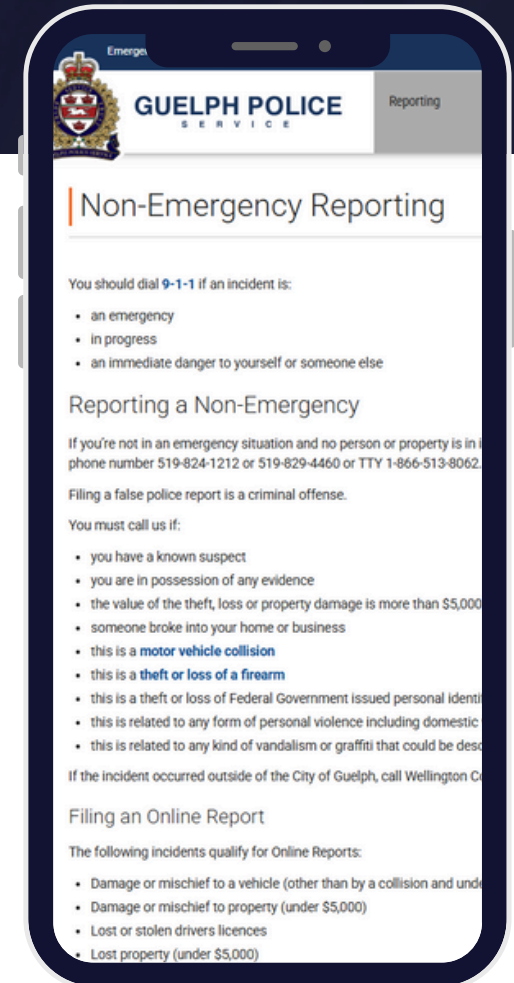


## Submitting an Online Report

After you submit your report, you'll receive a temporary reference number to confirm it was received. Once an officer has reviewed and accepted the report, you will be issued an official occurrence number for your records.

To submit a report or learn more, visit our [Non-Emergency Reporting](#) page at [guelphpolice.ca](http://guelphpolice.ca).

**10+  
ELIGIBLE  
CALL TYPES**



**1,608**

online reports submitted in 2024



**31%**

increase in number of  
online reports submitted  
between 2020 and 2024

**Online reporting is not meant to  
replace other forms of reporting crime.**

**In emergencies, call 9-1-1**

**Non-emergency line: 519-824-1212**

# REMOTELY PILOTED AIRCRAFT SYSTEM



As part of our ongoing commitment to use technology to improve the efficiency and effectiveness of our operations, the Guelph Police Service recently launched a new remotely piloted aircraft system (RPAS) program.

8

TRAINED & CERTIFIED RPAS  
PILOTS

25

VISUAL OBSERVERS WHO  
ENSURE FLIGHT SAFETY

## OPERATIONAL USES IN 2024:



Traffic Collision  
Investigations



Evidence Search  
for  
Major Crime



Supporting Tactical  
Operations



Locating Missing  
Persons

Did you Know? The RPAS is only operated within visual line of sight (VLOS) by members certified with an advanced flight operations pilot certificate from Transport Canada. Pilots must complete regular flight hours to maintain proficiency.



## ACHIEVEMENTS IN 2024:

- Expansion of the program with the acquisition of a second RPAS for general operations
- Acquisition of a specialized RPAS for use by the Tactics and Rescue Unit during indoor tactical operations
- The GPS RPAS program has incorporated the use of flight application technology to integrate into our Community Safety Operations Centre





# IMPACT DOWNTOWN OUTREACH

To better support our community, the Guelph Police Service, in partnership with the Canadian Mental Health Association, implemented the Downtown IMPACT worker program in 2024. This program helps to address the growing needs of individuals experiencing mental health crises, substance use challenges, and homelessness in the downtown core. This embedded role, in partnership with a Downtown Resource Police Officer, emphasizes a presence-based, crisis-driven approach that enables sustained engagement in high-risk areas. Through consistent outreach at locations within the downtown, the IMPACT worker builds trust with individuals who are often disconnected from or distrustful of traditional services. This collaboration has proven effective in managing emergency service calls and creating vital pathways to long-term care and support.

## Outcomes:

- Demonstrated that consistent, proactive outreach reduces emergency responses and fosters long-term service engagement.
- Addressed systemic service gaps through strong inter-agency collaboration.
- Delivered life-altering support to some of Guelph's most vulnerable residents, reinforcing the value of a sustained outreach presence.

**Did you Know? In 2024, our Downtown Resource Police Officer and IMPACT Worker responded to over 600 calls for service.**



# Overview of Criminal Code Offences - TOTAL CRIMINAL CODE (EXCLUDING TRAFFIC)

	2023	2024
Number of Occurrences	7,818	7,614
Occurrence Rate / 100,000 pop.	5,086.9	4,788.4
Number Unfounded	98	107
Clearance - Number Cleared by Charge	3,789	3,159
Clearance - Number Cleared Otherwise	472	738
Clearance Rate*	54.5%	51.2%

\*Includes only "cleared by charge" and "cleared otherwise."







# Overview of Criminal Code Offences - CRIMES AGAINST THE PERSON

	2023		2024		% Variance	
	# Occurrences	Occurrence Rate/ 100,000 pop.	# Occurrences	Occurrence Rate/ 100,000 pop.	Occurrence Rate	Clearance Rate
CRIMES AGAINST THE PERSON	1,475	959.7	1,681	1,057.2	10.2%	3.7%
Murder 2nd Degree	4	2.6	2	1.3	-51.7%	200%
Attempted Murder	0	-	5	3.1	-	-
Sexual Violations	159	103.5	204	128.3	24%	30.6%
Assaults/Firearm related offences	747	486	806	506.9	4.3%	2.7%
Robbery	41	26.7	51	32.1	20.2%	46.2%

\*Table represents selected categories and is not a total accounting of all crimes against the person.

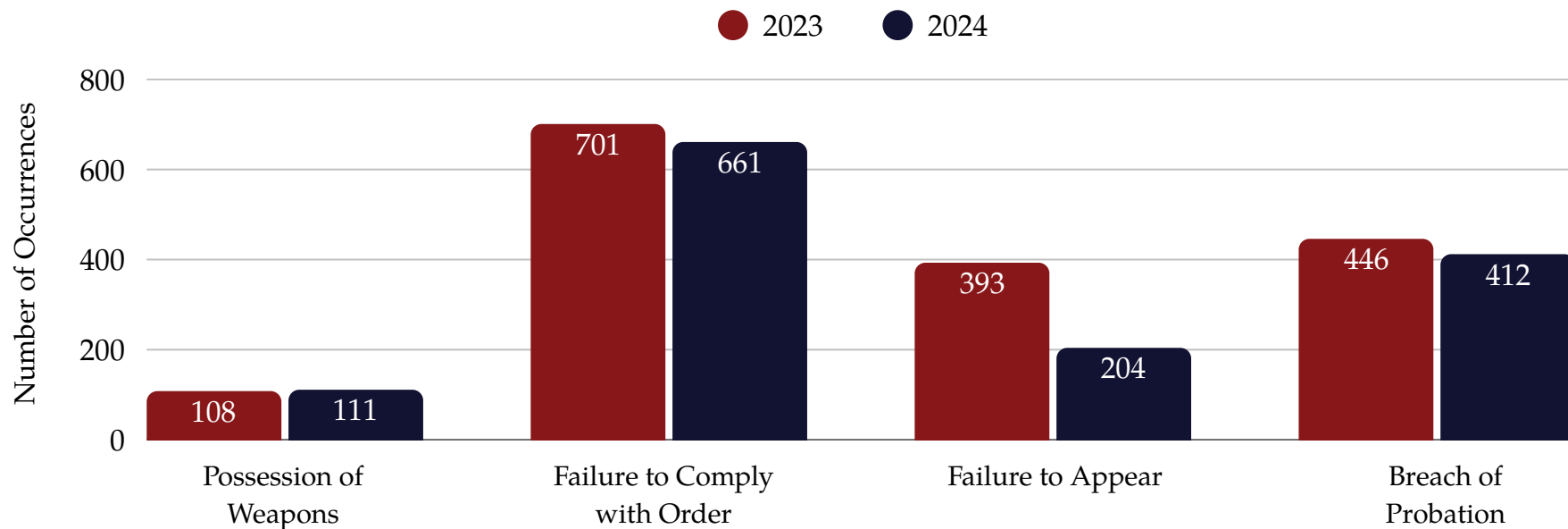
## Overview of Criminal Code Offences - CRIMES AGAINST PROPERTY

	2023		2024		% Variance	
	# Occurrences	Occurrence Rate/ 100,000 pop.	# Occurrences	Occurrence Rate/ 100,000 pop.	Occurrence Rate	Clearance Rate
CRIMES AGAINST PROPERTY	4,351	2,831	4,254	2,675.3	-5.5%	-16.4%
Arson	23	15	14	8.8	-41.2%	-27.0%
Break and Enter	417	271.3	337	211.9	-21.9%	18.2%
Theft	2,221	1,445.1	2,334	1,467.8	1.6%	-16.6%
Fraud	802	521.8	836	525.8	0.8%	-33.9%
Mischief	727	473.0	637	400.6	-15.3%	-3.0%

\*Table represents selected categories and is not a total accounting of all crimes against property.



# Overview of Criminal Code Offences - OTHER CRIMINAL CODE VIOLATIONS



\*Graph represents selected categories and is not a total accounting of all other criminal code violations.







## Overview of Criminal Code Offences - TRAFFIC VIOLATIONS

	2023				2024				% Variance	
	Occurrences		Clearance		Occurrences		Clearance			
	Number	Rate/ 100,000 pop.	Number	Rate*	Number	Rate/ 100,000 pop.	Number	Rate*	Occurrence Rate	Clearance Rate
Criminal Code Traffic Violations	320	208.2	323	100.9%	234	147.2	234	100%	-29.3%	-0.9%
Dangerous Operation	37	24.1	37	100%	36	22.6	36	100%	-6.0%	0.0%
Operating while Impaired/Low Blood Drug Concentration Violations	174	113.2	176	101.1%	121	76.1	121	100%	-32.8%	-1.1%
Failure to Stop after Accident	22	14.3	22	100%	22	13.8	22	100%	-3.3%	0.0%
Operation while Prohibited	48	31.2	49	102.1%	28	17.6	28	100%	-43.6%	-2.0%

\*Includes only "cleared by charge" and "cleared otherwise"





# MOTOR VEHICLE COLLISIONS

	2023		2024		% Variance in Rate
Motor Vehicle Collisions	Number	Rate/ 100,000 pop.	Number	Rate/ 100,000 pop.	
Fatality	2	1.3	2	1.3	-3.3%
Personal Injury	269	175	302	189.9	8.5%
Property Damage Only*	2,442	1,588.9	2,591	1,629.5	2.6%

\*Includes both collisions reported on scene and self-reported collisions. Previous report included on scene collisions only.



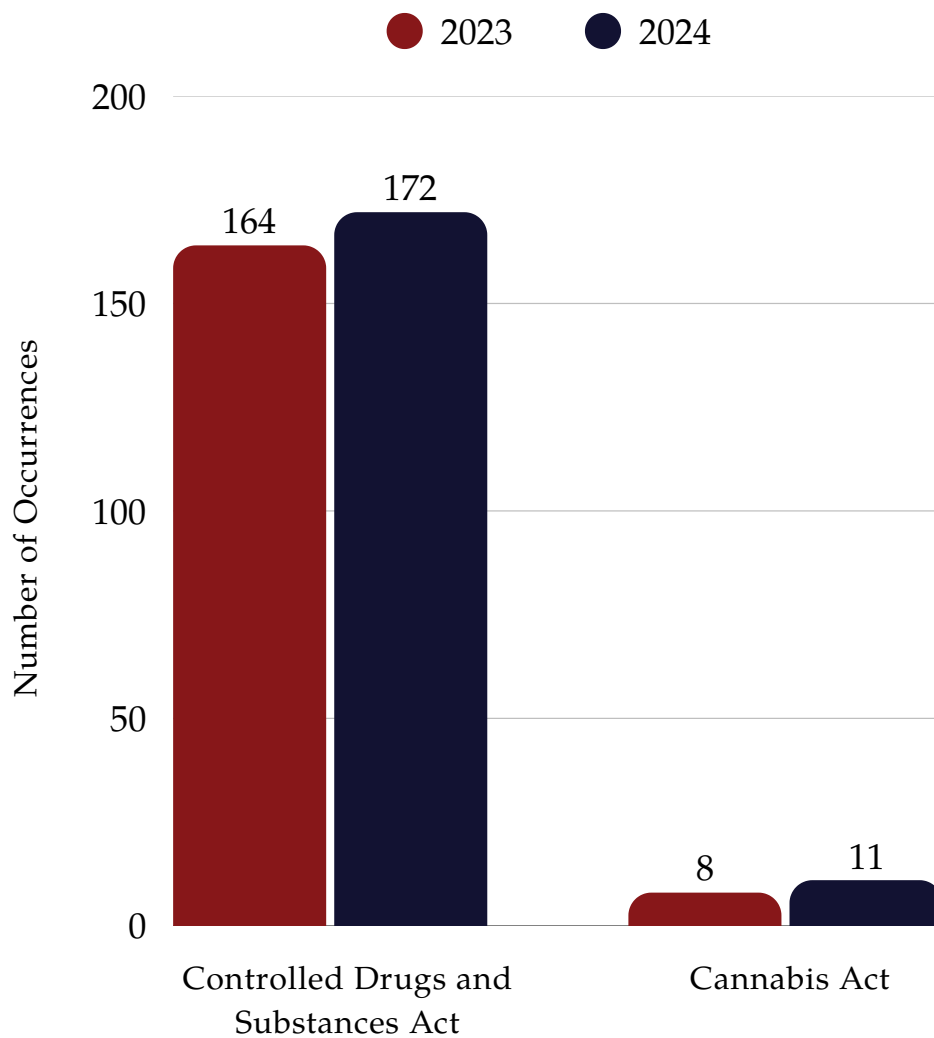


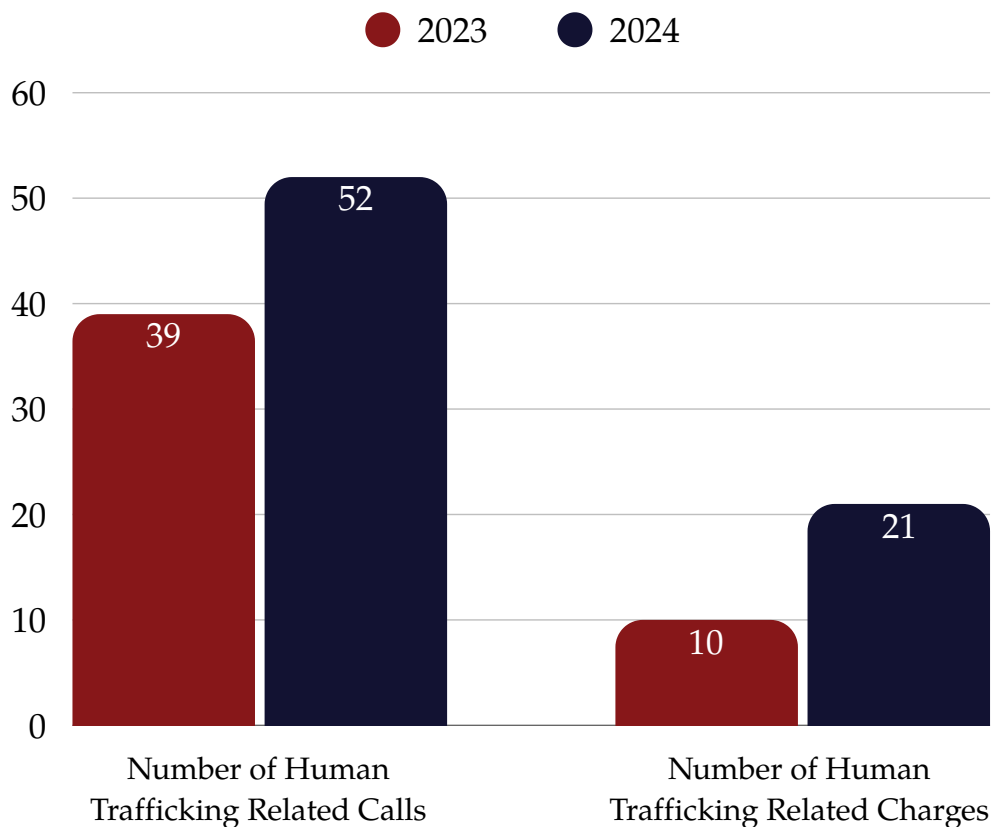
# HIGHWAY TRAFFIC ACT OFFENCES

	2023		2024		% Variance in Rate
	Number	Rate / 100,000 pop.	Number	Rate / 100,000 pop.	
Total Highway Traffic Act (HTA) Violations	6,445	4,193.5	4,881	3,069.6	-26.8%
Drive Motor Vehicle, No Currently Validated Permit	352	229.0	98	63.8	-72.2%
Drive Motor Vehicle, No Licence	130	84.6	88	57.3	-32.3%
Drive Under Suspension	239	155.5	236	153.6	-1.3%
Drive, Hand-Held Communication Device	90	58.6	71	46.2	-21.1%
Seat Belt Violation	64	41.6	69	44.9	7.8%
Speeding	3,212	2,089.9	2,309	1,502.4	-28.1%
Careless Driving	285	185.4	266	173.1	-6.7%
Red Light - Fail to Stop	121	78.7	124	80.7	2.5%
Disobey Stop Sign	129	83.9	84	54.7	-34.9%



# CONTROLLED DRUGS AND SUBSTANCES ACT & CANNABIS ACT





In 2024, the Guelph Police Service intensified its efforts to address Human Trafficking and Intimate Partner Violence, aligning with its strategic priorities. A key initiative was the October 2024 community engagement session, which highlighted the prevalence and impact of Human Trafficking in the Guelph community. These efforts reflect a broader commitment to supporting survivors and enhancing public safety. They also align with the Guelph City Council’s 2023 declaration of Intimate Partner Violence as an epidemic—a move that has driven policy reviews and the adoption of trauma-informed practices across local systems.





# CYBER AND HATE CRIMES

	2023				2024				% Variance	
	Occurrences		Clearance		Occurrences		Clearance		Occurrence Rate	Clearance Rate
	Number	Rate / 100,000 pop.	Number	Rate / 100,000 pop.	Number	Rate / 100,000 pop.	Number	Rate / 100,000 pop.		
Cyber Crime <sup>1</sup>	421	273.9	102	24.2%	751	472.3	229	30.5%	72.4%	25.9%
Hate Crime <sup>2</sup>	15	9.8	2	13.3%	22	13.8	7	31.8%	41.8%	138.6%

<sup>1</sup>A cyber crime is “a criminal offence involving a computer as the object of the crime or the tool used to commit a material component of the offence.” (Canadian Police College as quoted in Canadian Centre for Justice Statistics – Statistics Canada. 2010. Uniform Crime Reporting Incident-Based Survey. Ottawa.)

<sup>2</sup>A hate crime is “a criminal violation motivated by hate, based on race, national or ethnic origin, language, colour, religion, sex, age, mental or physical disability, sexual orientation or any other similar factor.” (Canadian Centre for Justice Statistics – Statistics Canada. 2010. Uniform Crime Reporting Incident-Based Survey. Ottawa.)

# COLLECTION OF IDENTIFYING INFORMATION IN CERTAIN CIRCUMSTANCES (CIICC)

CIICC (i.e. Regulated Interactions)	Number
Attempted collections	3
Attempted collections where identifying information was collected	3
Individuals from whom identifying information was collected	3
Individuals not advised of right that they are “not required to provide identifying information to the officer and/or reason “why the officer is attempting to collect identifying information about the individual as it:	2
might compromise the safety of an individual	0
would likely compromise an ongoing police investigation	1
might allow a confidential informant to be identified	0
might disclose the identity of a person contrary to law, including the <i>Youth Criminal Justice Act</i> .	0
Individuals not given a Document of Interaction (DOI) because the individual did not indicate that they wanted it	1
Instances where a DOI was not offered or given as it:	0
might compromise the safety an individual	0
might delay the officer from responding to another matter that should be responded to immediately.	0
Attempted collections from individuals who are perceived by an officer to be:	
male	3
female	0
transgender, non-binary, or other gender identity	0
unknown	0
Attempted collections from individuals who are perceived by an officer to be:	
0-17	0
18-29	1
30-49	2
50-69	0
70 or older	0

Attempted collections from individuals who are perceived by an officer to be:	
Black	1
East/South Asian	0
Indigenous (First Nation, Metis, Inuit)	0
Latino	0
Middle Eastern	0
Southeast Asian	0
White	2
Visible Minority, Not Included	0
Multiple Visible Minorities	0
Unknown	0
Attempted collections from neighbourhoods:	
Neighbourhood One	0
Neighbourhood Two	1
Neighbourhood Three	2
Neighbourhood Four	0
Neighbourhood Five	0
Neighbourhood Six	0
Determinations made by the Chief of Police that the information entered into the database did not comply with:	
Limitations on the collection set out in the <i>Collection of Identifying Information in Certain Circumstances</i> regulation	0
Limitations on the collection of information; duties to inform of rights and reasons for collecting, with exceptions; document for individual - receipt, with exceptions, as per statistical review	*
Individuals of the Service permitted to access identifying information to which access must be restricted	0

\*Too few entries into the database to conduct a statistical examination; review of each interaction was completed.



# Annual Use of Force

When an officer has displayed or applied force or utilized a force option as defined by regulation, the officer must complete and submit an electronic Use of Force Report.

## Use of Force Report is submitted when:

- A handgun is drawn in the presence of a member of the public (excludes a member of a police service who is on duty), an officer points a firearm at a person or discharges a firearm.
- A member uses a weapon other than a firearm on another person.
- A member uses physical force on another person, not in relation to training, that results in an injury requiring medical attention; and
- When a member deploys a Conducted Energy Weapon (CEW) on a person or an animal or displays the CEW in the Demonstrated Force Presence Mode.

A Provincial Use of Force Report is delivered by the Service to the Ministry and Community Safety and Correctional Services annually.

The Guelph Police Service received approximately 80,000 calls for service in 2024. Guelph Police officers attended to 89 incidents where either one or more levels of force were required to bring the situation to a successful resolution. Members of the Guelph Police Service used 150 varying Use of Force options during these 89 incidents. Based on the province's seven (7) race categories, 133 subjects involved were identified as follows: Black 13, East/Southeast Asian 8, Indigenous 0, Latino 2, Middle Eastern 10, South Asian 1, and White 99.

All Use of Force reports have been reviewed. Officers are trained to assess each situation and respond with the most appropriate use of force option considering officer safety, public safety, and subject safety.

Guelph Police officers, on a very regular basis, are faced with incidents of a serious and potentially dangerous nature. By providing multiple Use of Force options to our officers, we allow choices in how to deal with ever-changing circumstances. Officers can select and transition between their Use of Force options thereby achieving the most effective outcomes. Our officers continue to demonstrate that common sense, good judgment, and effective training are the key to our success in policing the City of Guelph.



# Annual Use of Force

## CALL TYPES:

The types of calls for service resulting in use of force vary. Such calls could include officer-initiated contact with the public and citizen generated calls for service and assistance.



Call Generated by Call Type	2024			
	Citizen Complaint	Officer Initiated	Assist Other Police Service	Total
Animal Complaint	4			4
Arrest	4			4
Arrest - Warrant	1	1		2
Arrest - Warrant/Stolen Vehicle	1			1
Assault	5	2		7
Attempt Murder	2			2
Break and Enter	4	1		5
Dispute (Landlord/Tenant)	1			1
Domestic Dispute	5			5
Drugs	1			1
Mental Health Act	7		1	8
Passive Aggressive	1			1
Robbery	2			2
Search Warrant	2	12	5	19
Stolen Vehicle	2			2
Suicide	8			8
Training		1		1
Unlawfully in Dwelling	1			1
Unwanted Person	1			1
Uttering Threats	2	1		3
Weapons Call	11			11
Total & Percentage	65 (73%)	18 (20.3%)	6 (6.7%)	89 (100%)



# Annual Use of Force

## PERCEIVED SUBJECT RACE:

As of January 1, 2020, under the Anti-Racism Act, police services are required to collect data on the perceived race of those subjects involved in reportable use of force incidents. All information gathered is used to identify, monitor, and address potential racial bias or profiling. The reporting requirements include identifying the perceived race of the subject at the time that force was applied. Race groups are categorized by the Ministry and are divided into seven groups: Black, East/Southeast Asian, Indigenous, Latino, Middle Eastern, South Asian, and White.

In all reported incidents, 75.9% of subjects reside locally and 24.1% reside outside of jurisdiction.

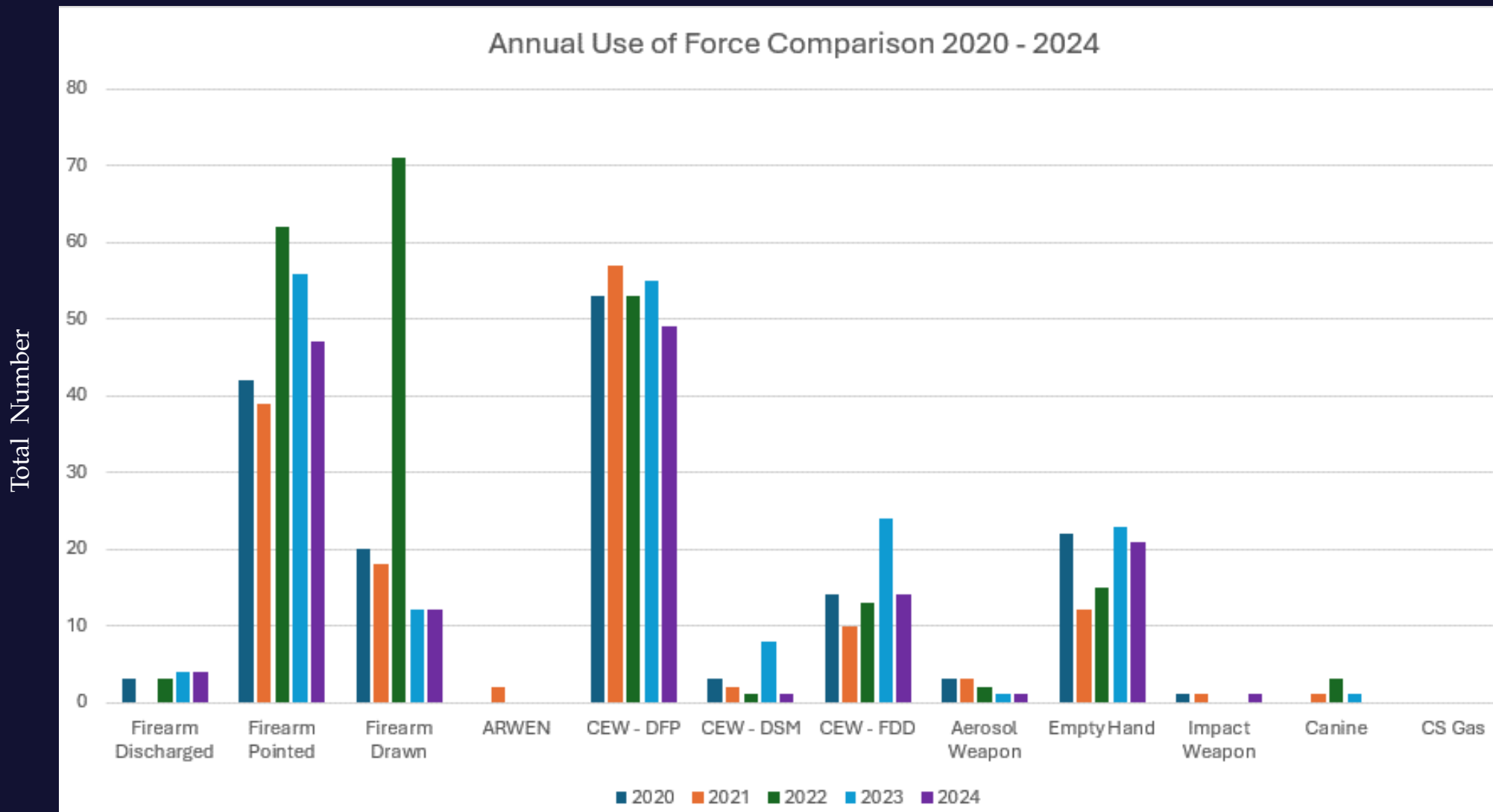
Race	Local	%	Out of Jurisdiction	%	Total	%
Black	9	6.8%	4	3.0%	13	9.8%
East/Southeast Asian	1	0.8%	7	5.3%	8	6.0%
Indigenous	0	0.0%	0	0.0%	0	0.0%
Latino	2	1.5%	0	0.0%	2	1.5%
Middle Eastern	4	3.0%	6	4.5%	10	7.5%
South Asian	1	0.8%	0	0.0%	1	0.8%
White	84	63.2%	15	11.3%	99	74.4%
<b>TOTAL</b>	<b>101</b>	<b>75.9%</b>	<b>32</b>	<b>24.1%</b>	<b>133</b>	<b>100%</b>

Type of Force	2020	2021	2022*	2023	2024
Firearm Discharged	3	0	3	4	4
Firearm Pointed	42	39	62	56	47
Firearm Drawn	20	18	71	12	12
ARWEN	0	2	0	0	0
CEW - DFP	53	57	53	55	49
CEW - DSM	3	2	1	8	1
CEW - FDD	14	10	13	24	14
Aerosol Weapon	3	3	2	1	1
Empty Hand	22	12	15	23	21
Impact Weapon	1	1	0	0	1
Canine	0	1	3	1	0
CS Gas	0	0	0	0	0
<b>Total Levels of Force</b>	<b>161</b>	<b>145</b>	<b>223</b>	<b>184</b>	<b>150</b>
<b>Total # of Incidents</b>	<b>83</b>	<b>80</b>	<b>100</b>	<b>107</b>	<b>89</b>



\*In 2022, all levels of forced used during an incident related to firearms required full reporting. Whereas previously and currently, only the highest level is reported. For example, in a scenario where a firearm was both drawn and pointed in one incident, prior and current to 2022, only one level of force would be reported for the incident (for the firearm pointed, the highest level of force). In 2022 only, this scenario would result in two use of force levels of force being reported for the incident (one for the firearm drawn and one for the firearm pointed).

# Annual Use of Force Comparison



CEW - Demonstrated Force Presence (DFP): This refers to when an officer removes the CEW from its holster and its visual presence alone is used to deescalate the situation.

CEW - Drive Stun Mode (DSM): This refers to when an officer removes the CEW from its holster and uses it without probes being deployed and making contact with the subject.

CEW - Full Dart Deployment (FDD): This refers to when an officer removes the CEW from its holster and deploys probes to contact the subject.



# Use of Force - 2024 Incident Breakdown

Number	Occurrence Type	Initiated By	Weapon Carried by Subject / Behaviour	Officer Response / Force Option Used	Number of Subjects & Perceived Race	Local / Out of Jurisdiction	Injury to Officer?	Injury to Subject?
1	Property Crime	Citizen Complaint	Passive Aggressive	Empty Hand Hard	White	Local	No	Yes
2	Violent Crime	Citizen Complaint	Assaultive	CEW DFP	Black	OJUR	No	No
3	Property Crime	Officer Initiated	Weapons Potential	Firearm Pointed	White	Local	No	No
4	Person in Crisis	Citizen Complaint	Firearm	Firearm Pointed	White	Local	No	No
5	Weapons	Citizen Complaint	Firearm	Firearm Drawn	White (2)	Local	No	No
6	Arrest Wanted Party	Citizen Complaint	Assaultive	CEW DFP	White	OJUR	No	No
7	Person in Crisis	Citizen Complaint	Subject threatening to harm themselves	CEW DFP	Black	Local	No	No
8	Weapons	Citizen Complaint	Firearm	CEW DFP, Firearm Pointed	White	Local	No	No
9	Weapons	Citizen Complaint	Knife / Assaultive	CEW DFP	White	Local	No	No
10	Person in Crisis	Citizen Complaint	Assaultive	CEW FDD	Black	Local	No	Yes, minor
11	Warrant	Officer Initiated	TRU - Firearms	Firearm Pointed	White (8)	Local	No	No
12	Warrant	Assist Other PS	TRU - Firearms	Firearm Pointed	East/Southeast Asian (6)	OJUR	No	No
13	Warrant	Officer Initiated	TRU - Firearms	Firearm Pointed	White (4)	Local	No	No

# Use of Force - 2024 Incident Breakdown

Number	Occurrence Type	Initiated By	Weapon Carried by Subject / Behaviour	Officer Response / Force Option Used	Number of Subjects & Perceived Race	Local / Out of Jurisdiction	Injury to Officer?	Injury to Subject?
14	Person in Crisis	Citizen Complaint	Firearms / Assaultive	CEW DFP	White	Local	No	No
15	Warrant	Assist Other PS	TRU - Firearms	Firearm Pointed	Black	OJUR	No	No
16	Stolen Vehicle	Citizen Complaint	Flee From Police, Active Resistant	CEW FDD	White	OJUR	No	No
17	Warrant	Officer Initiated	TRU - Firearms	Firearm Pointed	White	OJUR	No	No
18	Break & Enter	Citizen Complaint	Knife	CEW DFP, Firearm Drawn	White	Local	No	No
19	Person in Crisis	Citizen Complaint	TRU - Knife	CEW DFP, Firearm Pointed	White	Local	No	Yes, Self Inflicted
20	Weapons	Citizen Complaint	Firearm, Knife / Assaultive	CEW DFP, Firearm Pointed	Black	Local	No	No
21	Person in Crisis	Citizen Complaint	Hammer	Firearm Drawn	White	Local	No	Yes, Self Inflicted
22	Assault	Citizen Complaint	Knife / Assaultive	CEW DFP, Firearm Drawn	Black	Local	No	No
23	Person in Crisis	Citizen Complaint	Knife / Assaultive	CEW DFP, CEW FDD, Firearm Pointed, Empty Hand Hard	White	Local	No	Yes, Self Inflicted
24	Warrant	Citizen Complaint	Subject Known to be Violent	Empty Hand Hard, Firearm Drawn	White	Local	No	No
25	Arrest Wanted Party	Citizen Complaint	Weapons Potential	CEW FDD, Firearm Pointed	Black	OJUR	No	No
26	Person in Crisis	Citizen Complaint	Weapons Potential	Empty Hand Hard, Impact Weapon	East/Southeast Asian	Local	No	No



# Use of Force - 2024 Incident Breakdown

Number	Occurrence Type	Initiated By	Weapon Carried by Subject / Behaviour	Officer Response / Force Option Used	Number of Subjects & Perceived Race	Local / Out of Jurisdiction	Injury to Officer?	Injury to Subject?
27	Warrant	Assist Other PS	Firearms	Firearm Pointed	White (2)	OJUR	No	No
28	Stolen Vehicle	Citizen Complaint	Weapons Potential / Subject Known to be Violent	CEW FDD, Empty Hand Hard	East/Southeast Asian	OJUR	No	No
29	Weapons	Citizen Complaint	Firearm	Firearm Pointed	White	Local	No	No
30	Stolen Vehicle	Citizen Complaint	Weapons Potential	CEW DFP, Firearm Pointed	White (2)	OJUR	No	No
31	Violent Crime	Citizen Complaint	Assaultive	CEW DSM, CEW FDD, Firearm Pointed, Empty Hand Hard	White	Local	No	No
32	Training Exercise	Officer Initiated	Training Exercise - No Subjects	Firearm Drawn	No Subjects	N/A	No	No
33	Weapons	Citizen Complaint	Knife / Assaultive	CEW DFP, Firearm Pointed	Latino	Local	No	No
34	Animal Complaint	Citizen Complaint	Animal in Distress	Firearm Discharged	Animal	N/A	No	No
35	Person in Crisis	Citizen Complaint	Knife	CEW FDD	White	Local	No	No
36	Animal Complaint	Citizen Complaint	Animal in Distress	Firearm Discharged	Animal	N/A	No	No
37	Weapons	Citizen Complaint	Firearm	Firearm Pointed, CEW DFP	White	Local	No	No
38	Dispute	Citizen Complaint	Assaultive	CEW DFP	White	Local	No	No
39	Animal Complaint	Citizen Complaint	Animal in Distress	Firearm Discharged	Animal	N/A	No	No

# Use of Force - 2024 Incident Breakdown

Number	Occurrence Type	Initiated By	Weapon Carried by Subject / Behaviour	Officer Response / Force Option Used	Number of Subjects & Perceived Race	Local / Out of Jurisdiction	Injury to Officer?	Injury to Subject?
40	Weapons	Citizen Complaint	Knife / Assaultive	CEW DFP	White	Local	No	No
41	Weapons	Citizen Complaint	Firearm / Assaultive	Firearm Pointed	Middle Eastern (4)	Local	No	No
					Middle Eastern (1)	OJUR	No	No
42	Property Crime	Citizen Complaint	Subject Known to be Violent	CEW DFP	White	Local	No	No
43	Warrant	Officer Initiated	TRU - Firearms	CEW FDD, Firearm Pointed	Black (1)	OJUR	No	No
					White (1)	OJUR	No	No
					White (3)	Local	No	No
44	Arrest Wanted Party	Officer Initiated	Assaultive	Aerosol	Black	Local	No	No
45	Warrant	Officer Initiated	TRU - Weapons Potential	Firearm Pointed	White	Local	No	Yes, minor
					White	Local	No	No
					White	OJUR	No	No
46	Warrant	Citizen Complaint	TRU - Weapons Potential	Firearm Pointed	White	Local	No	No
47	Violent Crime	Citizen Complaint	Assaultive	CEW DFP, Empty Hand Hard	White	Local	No	No
48	Person Stop	Officer Initiated	Assaultive, Flee from Police	Empty Hand Hard	White	Local	No	Yes, minor
49	Warrant	Officer Initiated	Weapons Potential	CEW DFP	White	Local	No	No



# Use of Force - 2024 Incident Breakdown

Number	Occurrence Type	Initiated By	Weapon Carried by Subject / Behaviour	Officer Response / Force Option Used	Number of Subjects & Perceived Race	Local / Out of Jurisdiction	Injury to Officer?	Injury to Subject?
50	Alarm	Citizen Complaint	Active Resistant	CEW DFP	White	Local	No	No
51	Warrant	Officer Initiated	TRU - Weapons Potential	Firearm Pointed	White (3)	Local	No	No
52	Warrant	Officer Initiated	TRU - Firearms Potential	Empty Hand Hard, Firearm Pointed	White	Local	No	No
53	Warrant	Citizen Complaint	TRU - Subject Known to be Violent	CEW DFP, Firearm Pointed	White	Local	No	No
54	Warrant	Assist Other PS	TRU - Firearms	Empty Hand Hard, Firearm Pointed	White (2)	OJUR	No	No
55	Person in Crisis	Citizen Complaint	Knife / Subject Threatening to Harm Themselves	CEW DFP	White	Local	No	No
56	Traffic	Citizen Complaint	TRU - Subject Known to be Violent, Subject Fled Scene of MVC, Caused Life Threatening Injuries to Member of Public	Firearm Pointed	White	Local	No	No
57	Intimate Partner Violence	Citizen Complaint	TRU - Assaultive	CEW DFP, Empty Hand Hard, Firearm Drawn	White	Local	No	No
58	Warrant	Officer Initiated	TRU - Weapons Potential, Subjects Known to be Violent	CEW DFP, Empty Hand Hard, Firearm Pointed	White (3)	Local	No	No
59	Person in Crisis	Citizen Complaint	Assaultive, Threatening Harm to Self and Others, Active Resistant	CEW FDD	White	Local	No	No

# Use of Force - 2024 Incident Breakdown

Number	Occurrence Type	Initiated By	Weapon Carried by Subject / Behaviour	Officer Response / Force Option Used	Number of Subjects & Perceived Race	Local / Out of Jurisdiction	Injury to Officer?	Injury to Subject?
60	Weapons	Citizen Complaint	Firearm / Threatening Harm to Others	Firearm Pointed	White (3)	Local	No	No
61	Warrant	Officer Initiated	TRU - Firearms Potential	Empty Hand Hard, Firearm Pointed	White (6)	Local	No	No
62	Wellness and Safety Check	Citizen Complaint	Subject Threatening Harm to Themselves	CEW DFP, Empty Hand Hard	White	Local	No	No
63	Intimate Partner Violence	Citizen Complaint	Weapons Potential	CEW DFP, Empty Hand Hard	Latino	Local	No	No
64	Warrant	Officer Initiated	TRU - Firearms Potential / Active Resistant	Firearm Pointed	White	Local	No	No
					White (3)	OJUR	No	No
65	Arrest Warrant	Officer Initiated	Assaultive	CEW DFP	White	OJUR	No	No
66	Person in Crisis	Citizen Complaint	Active Resistant, Subject Known to be Violent	CEW DFP, Empty Hand Hard	White	Local	No	No
67	Execute Warrant	Officer Initiated	TRU - Subject Known to Possess Firearms	CEW DFP, Firearm Pointed, Firearm Drawn, Rifle Pointed	White	Local	No	No
68	Family Dispute	Citizen Complaint	TRU - Barricaded Person, Firearms Potential	CEW DFP, Firearm Drawn	White	Local	No	No
69	Execute Warrant	Assist Other PS	TRU - Weapons and Drug Potential	Rifle Pointed	Middle Eastern (5)	OJUR	No	No
70	Wellness and Safety Check	Citizen Complaint	TRU - Weapons Potential / Barricaded Person	CEW FDD, CEW DFP, Firearm Drawn	White (2)	Local	No	No



# Use of Force - 2024 Incident Breakdown

Number	Occurrence Type	Initiated By	Weapon Carried by Subject / Behaviour	Officer Response / Force Option Used	Number of Subjects & Perceived Race	Local / Out of Jurisdiction	Injury to Officer?	Injury to Subject?
71	Intimate Partner Violence	Citizen Complaint	Assaultive	CEW FDD, Empty Hand Hard	White	Local	No	Yes
72	Unwanted Person	Citizen Complaint	Subject Known to be Violent	CEW DFP	White	Local	No	No
73	Person in Crisis	Citizen Complaint	Knife / Subject Threatening Harm to Themselves, Subject Known to Violent	CEW DFP (2)	White	Local	No	No
74	Animal Complaint	Citizen Complaint	Animal in Distress	Firearm Discharged	Animal	N/A	No	No
75	Weapons	Citizen Complaint	TRU - Weapons Potential	Firearm Pointed	White (2)	Local	No	No
76	Unwanted Person	Citizen Complaint	Assaultive	CEW FDD	White	Local	No	No
77	Theft	Citizen Complaint	Assaultive / Weapons Potential	Firearm Pointed	Black	Local	No	No
78	Wellness and Safety Check	Citizen Complaint	Assaultive	Empty Hand Hard	White	Local	Yes	Yes
79	Barricaded Subject	Citizen Complaint	Assaultive	CEW DFP	White	Local	No	No
80	Wellness and Safety Check	Assist Other PS	Weapons Potential	CEW DFP	Black	Local	No	No
81	Execute Warrant	Officer Initiated	TRU - Weapons Potential	Rifle Pointed	Black	Local	No	No
82	Family Dispute	Citizen Complaint	TRU - Uttering Threats, Subject Known to be Violent	CEW DFP, Rifle Pointed	White	Local	No	No

# Use of Force - 2024 Incident Breakdown

Number	Occurrence Type	Initiated By	Weapon Carried by Subject / Behaviour	Officer Response / Force Option Used	Number of Subjects & Perceived Race	Local / Out of Jurisdiction	Injury to Officer?	Injury to Subject?
83	Intimate Partner Violence	Citizen Complaint	Subject Known to be Violent	CEW DFP, Rifle Pointed	White	Local	No	No
84	Violent Crime	Citizen Complaint	Assaultive	CEW DFP, Empty Hand Hard	Asian (SE)	Local	No	No
85	Uttering Threats	Citizen Complaint	Assaultive, Weapons Potential, Subject Known to be Violent	CEW DFP (2)	White	Local	No	No
86	Active Attacker	Citizen Complaint	Assaultive, Subject Known to be Violent	Firearm Pointed, Empty Hand Hard, CEW DFP (2)	White	Local	No	No
87	Wellness and Safety Check	Citizen Complaint	Assaultive	CEW DFP	White	Local	No	No
88	Wellness and Safety Check	Citizen Complaint	Weapons Potential	Rifle Pointed	Black	Local	No	No
89	Wellness and Safety Check	Citizen Complaint	Weapons Potential	Firearm Pointed, CEW DFP	White	Local	No	No





Non-Emergency: 519-824-1212

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